Disclaimer

Community Resources

The community resources listed in this guide are provided to assist parents or guardians in finding community services. The Los Angeles Unified School District does not assume responsibility for the services provided by the agencies nor for fees that may be charged to the parent or guardian.

Recursos de la Comunidad

Los recursos de la comunidad en esta guía, son proporcionados para ayudar a los padres o tutores a localizar los servicios disponibles en la comunidad. El Distrito Escolar Unificado de Los Angeles no se hace responsable por los servicios proporcionados por las agencias, ni por las cuotas que pudieran cobrar a los padres o tutores.

COMMUNITY-BASED AGENCIES REFERRAL

Parent(s)/Guardian(s):

COMMUNITY RESOURCES

The community resources listed below are provided to assist parents /guardians in finding community services. The Los Angeles Unified School District does not assume responsibility for the services provided by the agencies nor for the fees that may be charged to the parent or guardian.

Agency	Services	Address	Telephone

Padres/Guardianes:

RECURSOS DE LA COMUNIDAD

Los recursos de la comunidad que se describen en la lista que sigue, son proporcionados para ayudar a los padres o tutores a localizar los servicios disponibles en la comunidad. El Distrito Escolar Unificado de los Ángeles no se hace responsable por los servicios proporcionados por las agencias, ni por las cuotas que pudieran cobrar a los padres o tutores.

Agencia	Servicios	Domicilio	Teléfono

The School Site Homeless Liaison shall provide requested referrals directly to their families for clothing/school uniforms, tutoring, counseling, medical, dental/, vision, food pantries and source centers. This resource guide contains the information of Community Based Organization servicing your area. For additional assistance and resources such as emergency housing services, families can be referred to 2-1-1 (LA County) that is accessible 24 hours a day in all languages.

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Educational/Academic Assistance

Name: Address: Phone: Fax: Website: Hours: Overview:	Homeless Education Office Los Angeles Unified School District 121 N. Beaudry Ave. Los Angeles, CA 90012 213-202-7581 213-580-6551 https://achieve.lausd.net/Page/12911 Schools Days 7:30 am -4:30 pm Servicing students experiencing homelessness 0-22 yrs. and their families assist in school enrollment and placement, advocacy, transportation assistance, resolution of school enrollment disputes, backpack and school supplies, school clothing, and referrals to mental health and social services.
Name: Address: Phone: Fax: Website: Referral:: Overview:	School on Wheels Skid Row Learning Center 600 E. 7 th St., Suite 109, Los Angeles, CA 90021 213-896-9200 213-896-9222 www.schoolonwheels.org http://www.schoolonwheels.org/need-tutoring/ Due to Covid-19 tutoring services are provided online. To connect to a School on Wheels remote tutor call 800 923-1100
Name: Address: Phone Fax: Website: Hours Overview:	Beyond The Bell Los Angeles Unified School District 333 S. Beaudry Ave. 29th Floor Los Angeles, CA 90017 213-241-7900 213-241-7562 https://btb.lausd.net/afterschoolprograms 7 am – 4 pm Provides before and after school programs as well as assistance with tutoring services. Academic intervention programs include Extended Learning Academy/Program (ELA/ELP), Intersession, Intensive Instruction Intervention Program (CIIIP), and the English Language Acquisition Program (ELAP).

Emergency Shelter & Transitional Housing Services

211 Coordinated Entry System and Resource Line: For a variety of referrals such as domestic violence shelters, food banks, and government agencies. For immediate placement with a motel voucher, families who have nowhere to go that night may call 211 after 5 pm.

Name:	Los Angeles Homeless Services Authority (LAHSA)-Year Round Shelter		
	Program & Transportation Schedule		
Hotline:	-800-548-6047		
TDD:	1-800-660-4026 (for the deaf and hearing disabled)		
Website:	https://www.lahsa.org/		
Hours:	24 hours 24/7		
Overview:	Selected community non-profit homeless services providers offer nightly shelter to homeless persons (mostly single adults) in Los Angeles County. As space may be limited, those in need of emergency shelter should contact the shelter hotline to determine the best way to gain admittance into a shelter. Most shelters will open at approximately 5 pm. Staff is working remotely due to COVID.		
Name:	Children of the Night, Inc.		
Address:	14530 Sylvan Street; Van Nuys, CA 91411		
Hotline 24/			
Phone:	818-908-4474 (Admin.)		
Fax/Email:			
Website:	https://www.childrenofthenight.org/programs		
Hours:	Daily: 24/7		
Overview:	Children of the Night Case Managers assist young American sex trafficking victims with 24-hour services 7 days a week. Whether they need rescue from pimps, access to medical services, emergency & non-emergency transportation, mental health services, psychiatric evaluations or access to psychotropic medications.		

Name: Address: Phone: Fax/Email: Website: Hours:	Family Promise of the Verdugos P.O. Box 1307; Burbank, CA 91507 818- 847-1547- Intake & 818-562-7778 Admin. 818-847-1548 E: <u>casemanagement@familypromiseverdugos.org</u> <u>http://familypromiseverdugos.org/?page_id=29</u> Daily 9 am – 4 pm
Overview:	Family Promise of the Verdugos is an organization that seeks to help homeless families in Burbank, Glendale, North Hollywood, Pasadena, La Crescenta, and Eagle Rock. And families from all over Los Angeles County. This agency utilizes a network of churches to temporarily house families. Contact the director by email and then have the family contact him by phone to make a referral. Situationally homeless families only, no chronic homelessness. Must have no felonies, pass a drug test, be able to work, and be legal residents. Men and adult children are accepted.
Jame:	Hone Gardens

Name:	Hope Gardens
Address:	12249 Lopez Canyon Rd.; Sylmar, CA 91342
Phone:	213-347-6300
Fax/Email:	thewayhome@urm.org
Website:	https://urm.org/services/hope-gardens/
Hours:	Office: 9 am – 6 pm
Overview:	Hope Gardens helps women transition from homelessness to independence within 12 to 16 months by offering long-term rehabilitation programs, services and spiritual care. Families must be referred by Union Rescue Mission's Case Manager.

Name: Address:	Hope of the Valley Rescue Mission - Van Nuys The HELP Center 6425 Tyrone Ave.; Van Nuys, CA. 91401 The Navigation Center 11839 Sherman Way, North Hollywood, CA 91605 (818) 201 7088
	(818) 301-7988 Offers showers, storage, restrooms and case management from 8:30 am to
	3:30 pm
Phone:	818-392-0020 Admin. 818-834-6759-Intake
Fax/Email:	ken.craft@thevalleyrescuemission.org OR info@hopeofthevalley.org
Wahsita	Director: Ken Craft
Website: Overview	https://www.hopeofthevalley.org/ The HELP Center hours are 8:00 am - 2:15 pm; the HELP Center has a Problem Solving Eviction program for help with housing security prevention, diversion, and relocation. The HELP Center is an access center in Van Nuys for homeless individuals needing showers, job assistance, help accessing public benefits, and referrals to medical and mental health care and substance abuse recovery programming. Because we know how important animal companions are to our clients, the HELP Center is a pet friendly site. Case managers help clients identify goals that they can accomplish in a short time period to improve their current circumstances.
Name:	Hope of the Valley
Address:	11076 Norris Street; Pacoima, CA 91331
Phone:	818-392-0020-Admin.
Fax/Email:	tinfo@hopeofthevalley.org
Website:	https://www.hopeofthevalley.org/our-programs/family-shelter-programs/
Hours:	Office: 9 am – 6 pm
Overview:	Hope of the Valley operates several Family shelters (Casa de Vida,
	Shepherd's House, Genesis House). And, has access to Cold weather
	shelters, and "safe parking" program.
Name:	San Fernando Valley Rescue Mission
Address:	8756 Canby Avenue; Northridge, CA 91325
Phone:	Shelter Intake: 818-960-0404 & Admin. 818-785-4476
Fax/Email" Website:	sfvrminfo@erescuemission.org
Hours:	https://sfvrescuemission.org/home-again/ 8:30 am - 4:30 pm Office
Overview:	The San Fernando Valley Rescue Mission offers Family Shelter program in a collaborative effort with San Fernando Valley area
	churches in response to the critical unmet need for a year round emergency shelter. The program has been designed to provide homeless men, women, children and families an opportunity, not only to obtain food, shelter, and basic life necessities, but also provides a foundation for individual and family restoration by developing a personalized plan based on their needs for achieving personal growth, employment, and housing. Intakes by appointment only.

Unaccompanied Youth Shelters & Drop-in Center

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	The Village Family Services – Drop-In-Center 6801 Coldwater Cyn Suite 1E North Hollywood, CA 91605 (Entrance at the back of the building) 818-755-8786 asoria@thevillagefs.org https://www.thevillagefs.org/dropin-center Drop In Center M-F 11am-7pm; Sat & Sun 9 am-3:30pm The Village Family Services is committed in Empowering at-risk, foster, LGBTQ and homeless youth ages 14-25. Offers Drop in Center support, as well as is the main entry point for TAY youth to receive homeless services in SPA 2. Street Outreach team available M – F 10 am – 9 pm by calling 818-392-4538
Name:	Youth Emerging Stronger (YES)- Taft House-Shelter & Support for Youth
Address:	Youth 1680 N. Vine St.; Los Angeles, CA 90028 Taft House – 1857 Taft Avenue, Los Angeles 90028
	Youth 1680 N. Vine St.; Los Angeles, CA 90028

Resources for Homeless Veterans & Family Members

Name: Address: Phone: Fax:	New Directions for Veterans 11303 Wilshire Blvd. VA Bldg. 116 Los Angeles, CA 90073-1003 310-914-4045 310- 943-4054
Website: Hours: Overview:	https://ndvets.org 24 hours 7days New Directions' newest program offers outpatient services and support as well as transitional housing to veterans of Operation Enduring Freedom and Operation Iraqi Freedom (OEF/OIF). Services include Veteran Benefits Advocacy, Family Reunification Support, Separation/Transition Assistance, Help with Legal Issues, Counseling and Therapy, Substance Abuse Management, Mental Health Support.
Name: Phone: Fax:	Housing Resources for Veterans- Los Angeles County Resource Center 877-428-8844 866-265-7811

Website: http://housing.lacounty.gov/Veterans.html

- **Hours:** Check website for site hours
- **Overview:** The Los Angeles County Housing Resource Center website strives to bring new information and tools for assisting homeless veterans and their families find affordable housing throughout Los Angeles County.

Name:	U.S. Vets - Patriotic Hall
Address:	1816 S. Figueroa St.
Phone:	213-223-8366
Website:	https://www.usvetsinc.org/patriotichall/
Hours:	M-F 8 am – 4 pm
Overview:	To facilitate successful transition of military veterans and their families through
	the provision of housing, counseling, career development and comprehensive
	support.

Food Pantries, Clothing Resources & Laundry Services

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	 Family Rescue Center 22103 Vanowen St; Canoga Park, Ca 91303. 818-884-7587 n/a https://www.rescatefamilycenter.org/services M – F; 9 am – 1 pm We serve individuals and families in need in the West Valley by providing food, clothing, medical and vocational training assistance, as well as referrals as needed. Our ultimate goal is to sustain people in desperate circumstances, empowering them to achieve personal and financial independence
Name: Address: Phone: Fax/Email: Website: Hours:	 Guadalupe Community Center 21600 Hart Street; Canoga Park, CA 91303 213-251-3549- Sandra Yanez n/a n/a Food Pantry is open from 9 am to 12 pm Mon,Wed, & Fri only Thrift Store is open from Monday to Friday 8:30am-4pm Tutoring is available from Monday to Friday 3 pm to 5 pm
Overview:	Food pantry services requires clients to present an ID.
Name: Address: Phone: Hours: Overview:	Holy Rosary Church 7800 Vineland Ave.; Sun Valley, CA 91352 818-765-3350 Food distribution: Tue & Fri 9 am -11 am The agency provides emergency food for people in need. Individuals must reside within the Sun Valley or North Hollywood area. A form of identification is required.
Name: Address: Phone: Fax/Email: Website Hours:	Loaves & Fishes II 7309 Van Nuys Blvd; Van Nuys, CA 91405 818-997-0943 n/a n/a Office: M and W, 10 am to12:30pm
Overview:	This program provides clothing and emergency food for homeless individuals and families in need.

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	Meet Each Need with Dignity (MEND) Reduced services due to Covid-19 10641 San Fernando Road; Pacoima, CA 91331 818-896-0246 818-897-0128 https://mendpoverty.org/programs/emergency-food-bank Food distribution: Tue: 9 am – 11 am and Fri; 9am-11am Registration hours: Tue 9 am -11 am Providing emergency food services once every 30 days per household. Food is distributed *only for individuals in a more emergency situation. *ID per adult and child, proof of current address (NE San Fernando Valley), and proof of income required for registration. No apt needed, first come, first serve. Families should bring their own shopping bags and/or boxes.
Name: Address: Phone: Fax/Email: Website: Hours Overview:	New Friends Homeless Center 17114 Ventura Blvd.; Encino, CA 91316 & 5650 Shoup Ave. Woodland Hills, Ca 818-887-1109 n/a http://www.newfriendshomelesscenter.org/ Tue 6:30 pm -8 pm & Sun 2:30 pm – 4 pm at St. Nicholas Episcopal Church - 17114 Ventura Blvd.; Encino, CA 91316 Fri 6:30 pm -8 pm at United Methodist Church - 5650 Shoup Ave.; Woodland Hills, CA 91367 Hot meals are served Tuesday, Friday and Sunday night at various locations. After dinner a distribution of hygiene kits, blankets, and clothes are available
Name: Address: Phone: Fax/Email: Website: Hours: Overview:	North Hollywood Interfaith Food Pantry 4390 Colfax Ave.; Studio City, CA 91604 818 760-3575 nohollywoodinterfaithpantry@gmail.com https://nhifp.org/ Mondays & Fridays 7:30 am to 11 am (entrance at the rear of First Christian Church on Troost Ave.) Drive up or walk up Emergency food primarily for people who live in North Hollywood, Studio City, Sun Valley and surrounding areas. No ID required.

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	North Valley Caring Services, Inc. 15435 Rayen St.; North Hills, CA 91343 818-891-0481 guevaraobed@yahoo.com https://www.nvcsinc.org/food-pantry Food distribution: Fridays 10 am – 12 pm Site is open M – F 8 am – 5 pm Emergency food for people who live in North Hills; Services include groceries, hot breakfast program, safe parking, after school program, and adult education
Name: Address: Phone: Fax/Email: Website: Hours: Overview:	Our Redeemer Lutheran – Human Care Ministry 20025 Chase Street; Canoga Park, CA 91306 818-341-1629 pantry@our-redeemer.org https://www.our-redeemer.org/human-care Due to Covid-19, only open on Thursdays at 12:00 pm Wed 10 am – 1 pm And Thu 10 am – 2 pm Ministry provides food, clothing, hygiene items, and showers for homeless individuals. The following areas are currently being served by the ministry, zip codes: 91303, 91304. 91306, 91307, 91311, 91324, 91325, 91326, 91335, 91344, 91356, 91364, 91367
Name: Address: Phone: Fax/Email: Website: Hours:	Valley Food Bank 12701 Van Nuys Blvd. Suite A; Pacoima, CA 91331 818-510-4140 whernandez@valleyfoodbank.org https://valleyfoodbank.org/food-pantry-locations/ Check website for locations and hours
Overview:	Valley Food Bank has multiple emergency food distribution located throughout the San Fernando Valley for pick up on. There are no geographic restrictions. Open to the public, no ID required.

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	San Fernando Valley Corps 14917 Victory Blvd. Van Nuys, CA 91411 818-781-5739 Email: Juan.argumedo@usw.salvationarmy.org https://sanfernandovalley.salvationarmy.org/ Admin.: M – F; 9 am – 4 pm (closed for lunch 12-1 pm) Food Distribution: Mon: 9am-12pm, Wed 1pm-4pm, Fri 9am-12pm. For pick up 1 800 958-7825 This agency provides emergency food, fresh produce, holiday assistance, music and art programs, and seasonal programs for residents of San Fernando Valley zip codes 91401, 91402, 91403, 91405, 91406, 91411, 91423 and 91436.
Name: Address: Phone: Fax/Email: Website Hours: Overview:	 Saint Ferdinand Outreach Center 1040 Coronel Street; San Fernando, CA 91340 818-365-3194 818-365-0067 http://stferdinandchurch.org/ministries/outreach-center Food distribution on the 2nd & 4th Friday of the month by 8 am. Bring your own bags/basket. Services available for the San Fernando community. It includes emergency food and fresh produce. Proof of address is required. Individuals seeking food distribution must arrive early.
Name: Address: Phone: Fax/Email: Website: Hours: Overview:	Sova Community Food & Resource Program - Valley 16439 Vanowen St.; Van Nuys, CA 91406 818-988-7682 communications@jfsla.org https://www.jfsla.org/page.aspx?pid=300 Every other Sun 9 am – 12 pm; M- Thu 10 am – 1: 30 pm New clients please arrive by the time the pantry first opens in the morning in order to register and receive the complete program orientation. We request official photo identification of first-time participants as well as identification for all additional dependent family members showing that all are living at the same address. Clients may visit the SOVA pantry once in each calendar month and receive groceries for all eligible dependent family members. If you are homeless or do not have refrigeration and/or cooking facilities, you may visit twice each month. Please inform us of special dietary requirements so that your order can be packed appropriately (example: no meat, no pork, low salt, low sugar, Kosher, etc.).

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	St. Charles Borromeo Service Center 10834 Moorpark St.; North Hollywood, CA 91604 818-985-7365 n/a http://www.scbnh.com/center.htm Food pantry: Tues, Wed, Sat, & Sun 9-11:30am Hot showers & Haircuts: Th.9:00am-11:00am Hot Breakfast: Thu 9 am – 11 am The Center provides free food, clothing, toiletries, books, toys, furniture, and other household items. Pregnant women are provided layettes and other available infant care items. Clients must provide identification for themselves and their children and proof of address within the service area of Laurel Canyon on the west, Oxnard Boulevard on the north, Hollywood Way on the east, and Mulholland Drive on the south. This area includes many pockets of low-income housing and parks with homeless populations.
Name: Address: Phone: Website: Hours: Overview:	 St. Didacus Church Parish –Food Ministry 14337 Astoria St.; Sylmar, CA 91342 818-367-6181 <u>https://www.stdidacus.org/97</u> 2nd and 4th Friday of the Month from 9:30 am - 10:30 am. We serve families and single individuals living in the Northeast San Fernando Valley, regardless of religion, immigration or economic status. Our clients also include senior citizens on a limited income and the homeless. We currently assist over 100 families twice a month.
Name: Address: Phone: Fax/Email: Website: Hours: Overview:	Tujunga United Methodist Church – Food Pantry 9901 Tujunga Canyon Blvd. Tujunga, CA 91402 818-352-1481 <u>tumcoffice@gmail.com</u> <u>https://www.tumc.net/services</u> Pantry opened for Drive Up and Walk Up Services Wednesdays from 11:00 am to 1:00 pm. Must wear a mask. We provide emergency (2-3 days) food to low-income individuals and families. We provide bread, canned goods, protein and other foods. Our selection varies depending on our donations received. If you do not have the means to cook, your food please let us know and we can accommodate you. If this is your first time coming, we ask that you bring identification for the person picking up for your household and those in the household as well. Once you have received your number, we have coffee, tea and pastries for you while you wait. May receive food from us every 2 weeks.

Homeless Education Office

Name:	West Valley Food Pantry
Address:	5700 Rudnik Ave.; Woodland Hills, CA 91367
Phone:	818-346-5554
Fax/Email:	818-346-3349 Email: admin@westvalleyfoodpantry.org
Website:	https://www.westvalleyfoodpantry.org/
Hours	M - Th.; 9:30 am - 2:00 pm; & Fridays 9:30 am 12 pm
	Drive Up Only. Must wear a mask.
Overview:	This agency provides emergency food, personal hygiene items and volunteer opportunities for people who live in the West San Fernando Valley. Services are provided. Service is restricted to residents of zip codes 90290, 91301, 91302, 91303, 91304, 91306, 91307, 91311, 91324, 91335, 91356, 91364,91367 and 91371. Must bring ID and current mailing address (exception for homeless)

Clothing

Name:	Operation School Bell (OSB) K-5
Phone: Email: Website: Hours: Overview:	 323-469-6017 kielfitzgerald@yahoo.com www.operationschoolbell.org. By appointment only During COVID 19 crisis only 1 person is allowed to pick up clothing-appointment required. Operation School Bell ("OSB") a service of the Assistance League® of Los Angeles provides with new school clothes and supplies to elementary-age school children in LA Unified School District (LAUSD). School Personnel must sign up for appointment and bring students to the Cole Site for service. Parents are not allowed in the facility.
Name:	Volunteer League of the San Fernando Valley - Clothes Corner
Address:	14603 Hamlin Street
Phone:	Van Nuys, CA 91411 818-785-4134 (Main)
Website:	http://www.volunteerleague.com
Hours:	Tuesdays, Wednesdays and Thursdays starting at 9:45 am. Must make appointment
Overview:	The agency provides school uniform clothing, backpacks, and hygiene kits to homeless and needy children attending elementary and middle schools within the Los Angeles Unified School District. Clothing for adults is available as donations permit. Appointments are necessary, must be referred by school staff. Scan referral forms to: <u>centreclothescorner@gmail.com</u>
Name:	Lutheran Social Services of Southern California - San Fernando Valley
Address:	7400 Tujunga Ave.; North Hollywood, Ca 91605
Phone:	818-901-9480
Fax/Email:	818-901-9482 Email: <u>sfvinfo@LSSSC.org</u>
Website: Hours:	<u>https://www.lsssc.org/what-we-do/emergency-services/</u> Office: M – Th 10:30 am -1:30pm, Fri 9 am – 12 pm
Hours.	Food Services: Mon, Tuesday, Fri 10am – 12:30 pm
Overview:	Due to Covid-19 restrictions, The Clothing Closet is closed until further notice.Providing services to families in need in the San Fernando Valley. Families can access the clothing closet. Please bring a form of Identification. <u>Top of the Document</u>

Laundry Services

Name:	Laundry Love
Address:	Site locations: Check the website for specific locations in the area
Website:	https://laundrylove.org/
Hours:	Site Hours: Check the website for specific locations in the area
	https://laundrylove.org/locations/
Overview:	Due to Covid-19 Pandemic, the Laundry Love map may not be updated with
	correct dates and times. Please contact the Laundry Love location facilitator to
	confirm. Laundry Love partners with local Laundromats in cleaning clothes and
	linens of low-income or no-income families and individuals (experiencing
	homeless or not). During select days and times, laundry is free. Just bring your
	clothes. Quarters, soap, and dryer sheets are provided. There are no income
	requirements, everyone is welcome.

Homeless Prevention & Tenant Rights Programs

Services available for all local districts.

Name: Address:	Bet Tzedek 3250 Wilshire Blvd. 13th Floor Los Angeles, Ca 90010
Phone:	323-93-0506 818-769-0136 (Valley)
Website: Overview:	www.bettzedek.org Bet Tzedek is taking steps to protect the safety of their staff and clients given the current COVID-19 pandemic. If you need help with a legal issue or case, please do not visit their office; instead, call the intake line at 323-939-0506 or email intake@bettzedek.org
	Provides FREE , expert legal advice and representation to low-income residents of Los Angeles County. Legal Service Priorities include; Elder Law, Housing, Holocaust Survivors' Services, Community Outreach, Government Benefits and

Guardianships and Conservatorships rights.

Name: Address:	Eviction Defense Network 1930 Wilshire Blvd. #208
	Los Angeles, Ca 90057
Phone:	213-385-8112
Website:	www.edn.la/

Overview: Provides FREE consultations* on a first-come, first-served walk-in basis. We recommend arriving as early as possible to ensure that you are seen on the same day you visit us. Please note that we do not make appointments for first-time clients who are seeking free consultations and we cannot provide legal advice over the phone or at the front desk. We ask for your cooperation when you visit us as you can expect to wait. Due to Covid: They are closed although phonelines are open M-F 9:00-5:30 pm. Must use email provided on website for services.

Name: Address: Phone: Website: Hours: Overview:	Fair Housing Council – San Fernando Valley 14621 Titus St. Suite #100 Panorama City, Ca 91402 818-373-1185 www.fhcsfv.com/home.html By appointment only, M – F 8:30 am – 5 pm. Investigates housing/lending discrimination, fair housing education and outreach, tenant and landlord counseling, policy advocacy, and foreclosure prevention. *By appointment only
Name:	Housing Rights Center 800-477-5977 Landlord-Tenant Hotline
Address: Website: Hours: Overview:	Van Nuys Office 6320 Van Nuys Blvd. Suite 311 Van Nuys, CA 91401 Phone: 213-387-8400 <u>www.hrc-la.org</u> Site's hours varies In light of the Covid-19 Pandemic, HRC is not accepting walk-ins to their physical offices. However, they are still serving the public remotely. The mission of Housing Rights Center; is to actively, support and promote fair housing through education, advocacy and litigation. To the end that all persons have the opportunity to secure the housing they desire and can afford, without discrimination based on their race, color, religion, gender, sexual orientation, gender identity, gender expression, national origin, familial status, marital status, disability, genetic information, ancestry, age, source of income or other characteristics protected by law. Services available: fair housing education and outreach, housing discrimination complaint investigation, landlord-tenant counseling.

Name: Address: Phone:	Neighborhood Legal Services of Los Angeles County 13327 Van Nuys Blvd. Pacoima, CA 91331 800-433-6251 Health Help Line 800 896-3202
Hours: Overview:	M - F; 9 am – 5 pm Due to Covid-19 restrictions, their program offices will be open for business but closed to the public. If you or someone you know is in need of legal help, please call the General Help Line 800 433-6251 and our Health Help Line 800 896- 3202 call the following numbers from Monday through Friday between 9:00 a.m. and 5:00 p.m. Housing advocacy, domestic violence services, health services, immigration services, legal services and volunteer opportunities for low-income residents in Los Angeles County who have incomes up to 200% of the federal poverty guidelines. *Geographic restrictions apply for some services.
Name:	Public Counsel Law Center Homeless Prevention/Children's Rights/Immigration/Social Service Assistance/Referrals
Name: Address:	
Address:	Homeless Prevention/Children's Rights/Immigration/Social Service Assistance/Referrals 610 South Ardmore Ave. Los Angeles, CA 90005
Address: Phone:	Homeless Prevention/Children's Rights/Immigration/Social Service Assistance/Referrals 610 South Ardmore Ave. Los Angeles, CA 90005 213-385-2977 & 800-870-8090
Address: Phone: Fax:	Homeless Prevention/Children's Rights/Immigration/Social Service Assistance/Referrals 610 South Ardmore Ave. Los Angeles, CA 90005 213-385-2977 & 800-870-8090 213-385-9089
Address: Phone: Fax: Website:	Homeless Prevention/Children's Rights/Immigration/Social Service Assistance/Referrals 610 South Ardmore Ave. Los Angeles, CA 90005 213-385-2977 & 800-870-8090 213-385-9089 www.publiccounsel.org
Address: Phone: Fax:	Homeless Prevention/Children's Rights/Immigration/Social Service Assistance/Referrals 610 South Ardmore Ave. Los Angeles, CA 90005 213-385-2977 & 800-870-8090 213-385-9089

Web resources

- If you believe you have been discriminated against in any housing or community development program, you may <u>file a complaint</u> with Federal Housing Equal Opportunity: <u>https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint</u>
- For information related to a variation on the section 8 housing, Project-Based Voucher Program: https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint
- To learn more about steps that renters can take to protect their security deposit after they've paid it, check out Nolo's article: https://www.nolo.com/legal-encyclopedia/protect-security-deposit-move-in-30231.html
- To learn more about renters' rights and landlords' obligations when it comes to the return of the security deposit: https://www.nolo.com/legal-encyclopedia/chart-cleaning-repairs-landlord-deduct-29017.html
- For information on affordable housing visit the Los Angeles Housing and Community Investment Department: https://hcidla2.lacity.org/housing/housing-programs/affordable-housing
- For Information on Retaliatory Eviction https://realestate.findlaw.com/landlord-tenant-law/defenses-to-eviction.html
- For information on the Department of Consumer Affairs-- A Guide to Residential Tenants' And Landlords' Rights And Responsibilities http://www.lapublichealth.org/eh/docs/housing/brochure/tenright.pdf
- For information on situations that can lead to evictions visit: <u>https://hcidla2.lacity.org/residents/situations-that-can-lead-to-eviction</u>
- For more information on the legal reasons for eviction: <u>https://hcidla2.lacity.org/rental-property-owners/legal-reasons-for-evictions</u>
- The website for filing a complaint if you are being evicted: https://hcidla2.lacity.org/residents/file-a-rso-complaint

Mental Health Services

Name: Phone: Website: Overview:	School Mental Health Crisis Counseling and Intervention Services (SMH-CCIS) 213-241-3841 M – F; 8 am -5:00pm After hours: 213- 625-6631 Los Angeles School Police Department <u>https://achieve.lausd.net/Page/12129#spn-content</u> Crisis Counseling and Intervention Services (CCIS), from the Office of Student Health & Human Services, School Mental Health, is dedicated to restoring and maintaining a safe and healthy learning environment for the students and staff of the Los Angeles Unified School District (LAUSD). CCIS staff provides crisis response and recovery services in collaboration with School Police, Educational
	Service Centers, and community resources.
Name:	School Mental Health—North Hills Wellness Center James Monroe High School
Address:	9119 Haskell Ave.; North Hills, CA 91343
Phone:	Phone: (818) 763-8836
XX 7 1 •4	Mental Health: (818) 739-5900
Website: Hours:	smh.lausd.net Hours:
Hours:	Monday - Friday: 8:00am – 5:00pm
	Tuesday and Thursday: 8:00am – 8:00pm
	Teen Clinic Hours:
	Monday: 1:00pm – 8:00pm
	Tuesday: $9:00am - 6:00pm$
	Wednesday: 9:00am – 8:00pm
	Thursday: 9:00am – 5:00pm
	Friday: CLOSED
	Saturday: 11:00am – 3:00pm
Overview:	School Mental Health provides prevention, early intervention, and intensive mental health treatment to LAUSD students and families. Clinicians and interns in this program provide individual, family, and group therapy, parenting classes, and classroom-based prevention programs at Clinic and Wellness Centers and their feeder schools. Referrals by school personnel and/or students may self-refer.

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	The Help Group 6455 Coldwater Canyon; Valley Glen, CA 91401 877-994-3588 & 818-267-2753 intakes for the SFV 818-779-5295 <u>https://www.thehelpgroup.org/</u> M- F; 9 am – 6 pm The Help Group provides comprehensive services for children, adolescents and young adults with special needs related to autism spectrum disorder, learning disabilities, ADHD, developmental delays, abuse and emotional challenges.
Name: Address: Phone: Fax/Email: Website: Hours: Overview:	 Child & Family Guidance Center 9650 Zelzah Ave.; Northridge, CA 91325 818-993-9311 & 818-739-5250 818-993-8206 email: info@childguidance.org https://www.childguidance.org/services/ Office: 8 am – 6 pm The CFGC serves children and youth living in the San Fernando and Antelope Valleys, primarily living in at-risk neighborhoods. Most of our clients are from low income families with children that have significant emotional problems requiring comprehensive mental health interventions. It is our mission to empower children and families to achieve health and wellbeing through innovative mental health services and community programs.
Name: Address: Phone: Fax/Email: Website: Hours: Overview:	Hathaway Sycamores 12450 Van Nuys Blvd., Suite 100; Pacoima, CA 91331 & 12510 Van Nuys Blvd., Suite 201; Pacoima, CA 91331 844- 222-2377 Access hotline, 818- 896-8366 and 818-896-2255 Email: referral@hscfs.org https://www.hathaway-sycamores.org/ M – F; 8 am -6 pm Hathaway-Sycamores Child and Family Services provides comprehensive continuum of mental health services to children and families including: residential-treatment center for youth ages 6 through 18; school-based and outpatient-mental-health services; wraparound and in-home counseling services; transitional-living program for teens and young adults; family resource center; and grief and loss center for children.

Name: Address: Hotline 24/7 Phone: Fax/Email: Website: Hours: Overview:	San Fernando Community Mental Health Center, Inc. 16360 Roscoe Blvd. 2 nd Floor; Van Nuys, CA 91406 844-256-0735 anti-school bullying advocacy line Office: 818-901-4830 Children's intake service line: (818) 574-7745 818-373-4830 Email: info@sfvchc.org https://www.movinglivesforward.org/programs-services/ Office: 8 am – 5 pm San Fernando Valley Community is dedicated in improving individuals and families well-being in the San Fernando Valley. We offer a wide array of mental health services; including anti-school-bullying advocacy services, and adult full service partnerships.
Name: Address: Hotline 24/7: Phone: Fax/Email: Website: Hours: Overview:	Tarzana Treatment Center 7101 Baird Ave.; Reseda, CA 91335 888-777-8565 for drug/alcohol intakes 818-342-5897 818-345-6256 https://www.tarzanatc.org/services/ Open daily 24 hours Patients receive a comprehensive assessment followed by a customized intensive treatment plan that centers on crisis stabilization, alcohol or drug detox, short-term therapeutic interventions, specific recovery goals and discharge planning for the next level of care. Family Medical Care is integrated into this spectrum of services.
Name: Address: Helpline 24/7: Phone: Fax/Email: Website Hours: Overview:	Valley Coordinated Children's Services – DMH 19231 Victory Blvd. Ste. 110; Reseda, CA 91335 800-854-771 (ACCESS Center) 818-708-4500 n/a https://locator.lacounty.gov/dmh/Location/3181132/valley-coordinated-childrens- services M – F 8 am – 5 pm Provides intensive psychiatric evaluation and medication support, crisis intervention, short-term stabilization, telephone triage, psychiatric hospitalization, and intensive case management for ages 1-17. Appointments preferred & walk-ins welcome.

Medical/Dental/Vison Services

Name: Phone:	El Proyecto Del Barrio 818-830-7033
Address: Hours:	Locations: ARLETA Family Health Clinic 8902 Woodman Ave.; Arleta, CA 91331 M – F; 8 am – 5 pm
Address: Phone: Hours:	ARLETA –Dental 8902 Woodman Ave.; Arleta, CA 91331 818-221-4600 M – F; 8 am - 5 pm
Address: Phone: Hours:	PANORAMA CITY- Esperanza Clinic 9140 Van Nuys Blvd. Suite 202-207; Panorama City, CA 91402 818-830-7181 & 818-892-8630 M – F 8 am - 5 pm
Address: Phone: Hours: Address: Phone:	Mark Taper Center. For a Healthy CommunityWinnetka 20800 Sherman Way; Winnetka, CA 91306 818-883-2273 M – F 8 am – 5 pm Mark Taper Center. For a Healthy Community—Winnetka-Dental 20800 Sherman Way; Winnetka, CA 91306 818-710-5229
Hours: Website: Overview:	M – F; 8 am - 5 pm <u>http://www.elproyecto.us/</u> Due to Covid-19 restrictions, most services are provided remotely (TeleHealth) Family Health Clinics offer basic and specialized medical and dental services.

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	Valley Community Clinic- North Hollywood Center 6801 Coldwater Canyon Ave.; North Hollywood, CA 91605 818-763-8836 n/a https://www.valleycommunityhealthcare.org/clinical-programs. General Medicine: M / W / F - 8 am -5 pm Tu & Th - 8 am - 9 pm & Sat 8 am - 12 pm Woman Health: $M - F - 8 \text{ am } -5 \text{ pm}$. Dental: $M - F$: 8 am -4 & Sat: 8:30 am -12 pm *Tue open until 5:30 pm Optometry: $M - F - 8 \text{ am } -5 \text{ pm}$ & Sat: 8 am -2 pm. Due to Covid-19, most services are provided remotely
	The mission of Valley Community Clinic is to enhance the well-being of the community by providing high quality, culturally sensitive primary medical care and related healthcare services to those in need, regardless of their ability to pay. VCC provides a comprehensive array of services that includes primary and some specialty care, dental, optometry, pediatrics, prenatal care, women's health, counseling and health education with an emphasis on prevention
Name: Phone:	Northeast Valley Health Corporation – a California Health + Ctr. 818-270-9777: San Fernando Valley Appointments
Address: Hours: Phone:	CANOGA PARK HEALTH CENTER 87107 Remmet Ave.; Canoga Park, CA 91303 M – F; 8 am -5 pm 818-340-3570
Address: Phone: Hours:	PACOIMA HEALTH CTR. 12756 Van Nuys Blvd.; Pacoima, CA 91331 818-896-0531 M/Th/S: 8:00 am - 5:00 pm T/W: 8:00 am - 9:00 pm F: 9:00 am - 5:00 pm
Address: Phone: Hours:	PACOIMA WOMEN'S HEALTH CTR. 12759 Van Nuys Blvd.; Pacoima, CA 91331 818-485-8250 M/W/Th/F: 8:00 am - 5 pm Tu: 8:00 am - 9:00 pm

Address: Phone: Hours: Address: Phone: Hours:	SAN FERNANDO HEALTH CTR. 1600 San Fernando Rd.; San Fernando, CA 91340 (818) 365-8086 M - Th: 8:00 am - 9:00 pm F: 9:00 am - 5:00 pm S: 8:00 am - 5:00 pm SUN VALLEY HEALTH CTR. 7223 N. Fair Ave.; Sun Valley, CA 91352 818-432-4400 M -Th/S: 8:00 am - 5:00 pm F: 9:00 am - 5:00 pm
Address: Phone: Hours	VAN NUYS PEDIATRIC HEALTH CTR. 7138 Van Nuys Blvd.; Van Nuys, CA 91405 818-778-6240 M - F: 8:00 am - 5:00 pm * Every 2nd and 4th Tuesday of the month: 9:00 am - 5:00 pm
Address: Phone: Hours:	TRANSITIONS TO WELLNESS (healthcare for the homeless) 6551 Van Nuys Blvd., 2 nd Fl.; Van Nuys, CA 91401 818-765-8656 M, T, F – 8 am – 12:30 pm & 1:30 pm – 5 pm Wed 11 am – 3:30 pm & 4:30 pm – 8 pm Thu 9 am – 12:30 pm & 1:30 pm -5 pm
Address: Phone: Hours:	VAN NUYS ADULT HEALTH CTR. (HIV Care)- 14624 Sherman Way, Suite 600 (6th Floor),Van Nuys, CA 91405 818-988-6335 M, Th & Sat – 8 am – 5 pm Tue, Wed – 8 am – 9 pm Fri – 9 am – 5 pm
Address: Phone: Hours: Website: Overview:	TEEN HEALTH CTR. SAN FERNANDO HIGH SCHOOL 11051 North O'Melveny Avenue, San Fernando, CA 91340 818-365-7517 San Fernando Appointment Hot line: (818) 270-9777 M- F – 7:30 am – 4 pm <u>https://nevhc.org/programs-services/health-centers/</u> Due to Covid-19, most services are provided remotely
	The mission of Northeast Valley Health Corporation is to provide quality, safe and comprehensive primary health care to medically underserved residents of Los Angeles County, particularly in the San Fernando and Santa Clarita valleys, in a manner that is sensitive to the economic, social, cultural and linguistic needs of the community.

LAUSD - School Based Clinics

School Based Clinics provide medical services to eligible students and their siblings ages 1-18 and Special Education Students thru age 22. Services offered include: immunizations, physical exams (routine and sports), primary care ill visits, reproductive health care available at some locations.

Due to Covid-19 restrictions, these school-based clinics are closed. Families are encouraged to call the District's hotline for further assistance.

CLINIC NAME	ADDRESS	CLINIC	SERVICES	PHONE / FAX
		DAYS/HOURS		
Telfair Student &	10911 Telfair Avenue	Mon - Fri	Immunizations,	Information:
Family Wellness	Pacoima, CA 91331	8 am -3 pm	physical exams	213-202-7590
Center			(routine/sports),	
Medical & Vision			primary care ill visits	
services available			and vision exams.	
SEPA	1339 Angelina St. Los	Facility Hrs:	Mon– Fri	Office:
(School Enrollment	Angeles, CA 90026	8 am- 4:30 pm	walk-in for	213-482-3954
Placement &		Clinic Hrs.	Immunizations	Clinic:
Assessment Center)		8 am – 3 pm	until 2:00 PM	213-482-1301
			Physicals by	Fax:
			appointment only	213-481-2097
Columbus Middle	7739 Farralone Ave.	Mon - Fri	Immunizations,	Phone:
School Clinic	Canoga Park, CA 91304	8 am -3 pm	physical exams	818-702-1270
			(routine/sports),	Fax:
			primary care ill visits	818-702-1253
Kennedy High School	11254 Gothic Ave.,	Mon - Fri	Immunizations,	Phone:
Clinic	Granada Hills, CA	8 am -3 pm	physical exams	818-271-2547
	91344		(routine/sports),	Fax:
			primary care ill Teen	818-271-2563
			clinic services.	
Wellness &	6505 Zelzah Ave.,	Mon - Fri	Mon– Fri	Phone:
Immunization Clinic	Reseda, CA 91335	8 am -3 pm	walk-in for	818-654-1652
Zelzah Site			Immunizations	Fax:
			until 2:00 PM	818-758-9961
			Physicals by	
			appointment only	
Lawrence Middle	10100 Variel Ave.,	Wed & Fri	Immunizations,	Phone:
School Clinic	Chatsworth, CA 91311	8 am – 3 pm	physical exams	818-678-7965
			(routine/sports),	Fax:
			primary care ill visits.	818-678-7967

Domestic Violence Services

Name: Address: Phone: Fax/Email: Website: Hours: Overview:	San Fernando Victim Services 900 Third Street, 3rd Floor; San Fernando, CA 91340 818-898-2406 818-898-2511 Email: info@da.lacounty.gov http://da.co.la.ca.us/victims 8 am - 4:30 pm Representatives from the Los Angeles County District Attorney's Bureau of Victim Services provides assistance to victims of crime. These include crisis intervention; emergency assistance; counseling referrals; court escort and orientation; restitution assistance; returning of property; assistance with employers; and case status notification.
Name: Address: Phone: Email: Website: Hours: Overview:	 Center for the Pacific Asian Family, Inc. –SFV Satellite Office. 6851 Lennox Ave.; Ste. 400; Van Nuys, CA 91405 800-339-3940 (24 Hrs. 7 Days a week) Info@pacsla.org www.nurturingchange.org office M – F; 9 am - 6 pm At Center for the Pacific Asian Family (CPAF), we help Asian and Pacific Islander (API) survivors of domestic violence and sexual assault and their families. Our services are free, confidential, and available in more than 30 Asian and Pacific Islander languages. The domestic violence hotline provides telephone crisis intervention for battered women and performs intake screening for the agency's shelter. The hotline also provides information, counseling, and support. Referrals are made for medical and legal services and other related services. The program also provides crime victim support in obtaining TRO's for battered women.
Name: Address: Hotline 24/7: Fax/Email: Website: Hours: Overview:	Jewish Family Service of Los Angeles-Family Violence Project 12817 Victory Blvd.; North Hollywood, Ca 91606 323-681-2626 & (818) 789-1293 (818) 984-1380 818-789-7581 https://www.jfsla.org/hope 24/7 Crisis Line The project provides domestic violence services, shelter and welfare-to- work support services for victims of domestic violence. Services include shelter for battered women and their children. There are no geographic restrictions. Services available in English and Spanish.

Name: Address: Phone: Website: Hours: Overview:	 Angel Step Inn Domestic Violence Emergency Shelter P.O. BOX 33306; Los Angeles, CA 90033(mailing address) 323-780-HELP (4357) www.angelstepinn.org 7 days / 24 hours per day 24-Hour Hotline: Trained staff and volunteers offer immediate crisis counseling and support to victims of domestic abuse. Hotline services are available in both English and Spanish. Emergency short-term shelter and assistance locating long-term shelter for victims fleeing from intimate partner violence. Counseling: Individual counseling services are available to residents of the emergency shelter. Case Management: Angel Step Inn staff assists survivors with filing restraining orders, applying for financial assistance and WIC, and referrals to second step services for residents that remain or the 30-
	days, and other services as needed.
Name: Address: Phone: Website: Hours: Overview:	 1736 Family Crisis Center 2116 Arlington Ave., Ste. 200; Los Angeles, CA 90018 (mailing address) Hotline: 213-745-6434 / 213-222-1237 (24 Hrs. 7 Days a week) www.1736familycrisiscenter.org Office: M F; 9 am 5 pm. Intake Phone: 323-737-3900 We have four domestic violence shelters located throughout the greater Los Angeles area (locations are confidential to protect participants and staff). These are open to domestic violence victims with or without their children. The innovative structure of this program provides emergency shelter and up to two years of transitional shelter, free of charge, all under the same roof. This model provides stability and encourages a faster recovery toward self-sufficiency. It is excellent for the families, as it gives them a stable safe environment and school- age children can continue in the same school for several years.
Name: Address: Phone: Website: Hours: Overview:	YWCA Battered Women's Shelter – Sunrise Village 735 E Lexington Drive; Glendale, CA 901206 hotline: 888-999-7511 (24 Hrs. 7 Days a week) Phone: 818-242-4155 <u>www.glendaleywca.org</u> office M –F; 9 am - 5 pm Sunrise Village Emergency Shelter provides a temporary community living environment for women and their children whose safety is in immediate risk. Services offered include case management, crisis intervention and counseling services. Domestic Violence Services Center offers case management, legal assistance, counseling, resources, referrals and childcare to survivors and their children. All services provided at no cost to the client and are available in English, Spanish and Armenian.

Homeless Education Office

Name: Address: Helpline 24/7:	Haven Hills, Inc. Canoga Park, CA 91305 818-887-6589
Fax/Email:	818 887-7481
Hours:	24/7
Website:	https://havenhills.org/
Overview:	Haven Hills provides safety, shelter, and support to all survivors of domestic violence while working to break the cycle of abuse. We save lives, inspire change, and transform victims to empowered survivors.

Name: Address: Helpline 24/7: Office: Fax/Email" Hours: Website:	Safe Passage Time2Heal PO Box 40034; Studio City, 91614 800-799-SAFE (7233) 818-232-7476 contact@time2heal.org office 10 am - 5 pm https://safepassageheals.org/ Our mission is to break the cycle of domestic abuse by healing and empowering women and their children, enabling them to live new, safe and productive lives. Stepping Stones to a New Life" program provides: counseling, health assessment, nutrition classes, physical/dental checkups, reconstructive facial Surgeries, self-defense, job training/search, transportation expenses provided, financial and public speaking workshops, children counseling, mentors, make-up, skin care workshops, housing assistance including provision of house furniture, supplies and moving expenses
	supplies and moving expenses.

Social Services

Name:	Department of Public Social Services (DPSS)
Phone: Website: Hours: Overview:	 866-613-3777- Customer Service /Single Point of Contact www.dpss.lacounty.gov M – F; 8 am to 5 pm Temporary financial assistance and employment services for families and individuals. Free and low-cost CalWorks, Cash Assistance program for immigrants, electronic benefit transfer, general relief. Referrals to child care, homeless services and veterans & military resources

Locations:

East Valley - 11 Address: 7555 Van Nuys, CA 91405 Phone: 818-701-8200 Site Hours: M – F; 8 am – 5 pm Overview: Programs Offered: CalFresh, General Relief, Medi-Cal

San Fernando Sub Office -32

Address: 9188 Glenoaks Blvd.; Sun Valley, CA 91352 Phone: 818-701-8200 Site Hours: M – F; 8 am – 5 pm Overview: Programs Offered: CalFresh, General Relief, Medi-Cal, GROW

West Valley - 82 Address: 21415 -21615 Plummer St.; Chatsworth, CA 91311 Phone: 818-701-8200 Site Hours: M – F; 8 am – 5 pm Overview: Programs Offered: CalFresh, General Relief, Medi-Cal, Refugee assistance,

Name:	Department of Children and Family Services (DCFS)
Phone:	800-540-4000 – Child Protection Hotline 24/7
TDD:	800-272-6699 (hearing impaired line)
Website:	https://dcfs.lacounty.gov/
Hours:	Office 8 am -6 pm
Overview:	The Los Angeles County Department of Children and Family Services promotes
	child safety and well-being by partnering with communities to strengthen
	families, keeping children at home whenever possible, and connecting them with
	stable, loving homes in times of need.

Name:	Women, Infants and Children (WIC Program)
Address:	Check website for specific locations
Phone:	888-WIC-WORKS (888-942-9675) Call to locate nearest WIC site
Website:	https://www.fns.usda.gov/wic
Hours:	Hours varies by location – check website for specific location
Overview:	WIC was established in 1974 as a permanent program to safeguard the health of
	women, infants and children up to age 5 who are at nutritional risk. By providing nutritious foods to supplement diets, nutrition education, including breastfeeding promotion and support, and referrals to health and other social services.

Family Source Centers

FamilySource Partnership Program Centers are equipped with Pupil Services and Attendance (PSA) Counselors are co-located at 13 FamilySource Centers (FSC) throughout the City of Los Angeles that primarily serve families with children ages 5-17. The FamilySource Partnership Program (FSPP) focuses on engaging parents and students with resources to improve academic achievement and to lift families out of poverty. PSA Counselors conduct educational assessments and serve students and families through outreach, advocacy and referrals to programs and services. The FamilySource Partnership Program aims to increase attendance, improve academic achievement and support the goal of graduation for all students.

FamilySource Center	Address:	Telephone/Fax	Pupil Services & Attendance (PSA) Counselor	LAUSD High Schools*	
New Economics	21400 Saticoy	818-887-3872	Karen Alvarado	Cleveland HS	Reseda HS
for Women	Street	Ex. 416	kla9206@lausd.	Canoga Park HS	Chatsworth HS
	Canoga Park,		net	Taft CHS	El Camino
	CA 91304				Real CHS
El Nido Family	11243 Glenoaks	818-896-7776	Cindy Leyva	San Fernando HS	Cesar Chavez
Center	Blvd. Suite 2		csl2648@lausd.	Arleta HS	LA
	Pacoima, CA		net	Sun Valley HS	Sylmar HS
	91331			Verdugo HS	Granada Hills
				-	CHS
					JFK HS
New Economics	6946 Van Nuys	818-786-4098	Sylvia Elias	Monroe HS	East Valley HS
for Women	Blvd., Suite 220	Ex. 111	ets4924@lausd.	Grant HS	Polytechnic SH
	Van Nuys, CA		net	Panorama HS	North
	91405			Van Nuys HS	Hollywood HS

Youth Source Centers

Pupil Services and Attendance (PSA) Counselors are co-located at 14 YouthSource Centers and 3 America's Job Centers that primarily serve youth ages 16-24 with a focus on engaging out-ofschool youth with school and/or work, improving student retention and bolstering academic proficiency. Students receive an academic assessment by the PSA Counselor and assistance with educational options, referrals, and resources to appropriate programs and services. PSA Counselors at the YouthSource/AJCC Centers, also serve as the main provider for the Truancy Diversion Program, deterrent alternative for students in violation of the daytime curfew law.

YouthSource- City of LA	PSA Counselor	Neighboring Schools	
El Proyecto del Barrio	Gabriela Morales	Cesar Chavez	Century LC
11844 Glenoaks Blvd.	747-877-3030	Learning Academy	Monroe HS
San Fernando, CA 91340	gxm9388@lausd.net	San Fernando HS	Sylmar HS
		Vaughn Next LC	Kennedy HS
El Proyecto del Barrio	Alan Woskanian	Arleta HS	Polytechnic HS
9030 Laurel Canyon	(818) 771-0184	Grant HS	Fulton College
Blvd.	alan.woskanian@lausd.net	East Valley HS	Prep
Sun Valley, CA 91340		No. Hollywood HS	Panorama HS
Goodwill Southern	Pamela Gates	Reseda HS	Van Nuys HS
California	(818) 782-2520	Taft HS	Monroe HS
14565 Lanark St.	pgates@lausd.net	Canoga Park HS	Cleveland HS
Panorama City, CA		Chatsworth HS	Panorama HS
91402			

Los Angeles Reconnection Career Academy Center (LARCA) CENTERS

The Los Angeles Economic and Workforce Development Department (EWDD) created the Los Angeles Reconnections Career Academy (LARCA) program as a means of addressing the extensive education and employment needs of the city's sizable out of school youth population ages 16 to 24 with education, training and employment services, alongside case management and other supportive services, using a career pathways mode. Funded by Workforce Innovation Fund (WIF) grand from the U.S. Department of Labor.

Interested in accessing services; please call a Career Coach to learn more about referral process.

LARCA Center	Career Coach Information
SAN FERNANDO VALLEY	Gloria Torres
ResCare Workforce Services 21010 Vanowen Street, Canoga Park, CA 91303	818-596-4123
Sun Valley WorkSource Center	Sal Moncada
El Proyecto del Barrio, Inc. 9024 Laurel Canyon Blvd., Sun Valley, CA 91352	818-504-0334

Work Source Centers

All WorkSource Center are open, please call for Covid-19 restrictions information. The Economic & Workforce Development Department (EWDD) has 16 WorkSource Centers located throughout Los Angeles. The WorkSource Centers offer free employment services to adults, dislocated workers, veterans, the homeless and the re-entry population include Services include; job training, telephone and computer access, and literacy skills workshops Employment referrals, customized job matching, placement and listings via CalJOBSSM Resume and interview skills building, Career guidance and program placement assistance Customized training for staff, interview rooms, and information for businesses affected by plant closures or layoffs, customized recruitment to help quickly fill multiple positions Candidate screening and/or testing to assure only qualified workers apply for positions Facilities for conducting both one-on-one and group interviews, On-the-job and pre-employment training to provide workers with the skills necessary for employment. Visit website for more information:

WorkSource Center	Contact Information	
Canoga Park, South Valley	818-596-4448 – Phone	
ResCare Workforce Services	818-596-4155 - TTY 711 for TRS	
21010 Vanowen Street	818-596-4451 - Fax	
Canoga Park, CA 91303	https://www.rescare.com/workforceservices/ Web	
Pacoima, Northeast Valley	– Phone 818-482-1754	
Youth Policy Institute	818-897-9792 – TTY 711 for TRS	
YPI is permanently closed.	818-596-4451 – Fax	
13420 Van Nuys Boulevard, #221	https://www.ypi.org/program/workforce-innovation-	
Pacoima CA 91331	and-opportunity-act/ - Web	
Co-located at the North Valley		
BusinessSource Center		
Sun Valley, Southeast Valley	818-504-0334 - Phone	
El Proyecto del Bario, Inc.	818-504-1974 – TTY 711 for TRS	
9024 Laurel Canyon Boulevard	818-504-2625 – Fax	
Sun Valley CA 91352	http://www.elproyecto.us/ Web	
Chatsworth, West Valley	818-701-9800 - Phone	
Build Rehabilitation Industries	818-701-9850 – TTY 711 for TRS	
9207 Eton Avenue	818-701-9801 - Fax	
Chatsworth CA 91311	<u>lfuentes@buildonestop.com</u> - Email https://buildworksource.com/Web	
Tor	of the Document	

https://ewddlacity.com/index.php/employment-services/adults-age-24-and-older/worksource-centers

Websites & Resources

Healthy City is a web-based resource search engine providing a wide range of resources and services such as housing assistance and other basic needs. Results can be arranged by address or intersection, zip code, city, census boundaries, service planning area, L.A. County Health Districts, Political Boundaries, and LAUSD School Attendance Boundaries. **Website:** www.healthycity.org

IDONLINE <u>www.ldonline.org</u> **Overview:** -a great resource for families with children with special needs.

Imagine LA 672 S. Lafayette Park Place Suite 28 Los Angeles, CA 90057 Phone: (323) 944-0210 Website: www.imaginela.org

Overview: Provides mentors and support for families who are in the process of moving out of homelessness into permanent housing. They help families gain the tools to maintain housing, attain self-sufficiency and ensure every member of the family thrives.

LA LGBT Youth Advocates

Website: <u>www.lalgbtyac.org</u> Overview: We are a Coalition of LGBTQ Youth Supportive Organizations in Los Angeles County.

Los Angeles County website that automatically determines eligibility for a variety of county programs. <u>www.https://lacountyhelpcenter.org/</u>

Los Angeles County Housing Authority website that provides information and applications for both Section 8 tenant assistance and Public Housing Rental Assistance programs. Website: www.lacdc.org

Los Angeles County Info Line provides information and referrals for all types of services Phone: 211 or 800-339-6993 Website: <u>https://www.211la.org/</u> Los Angeles Department of Mental Health has housing resources/assistance for eligible DMH clients. Phone: 800-854-7771 (24hr Helpline) Website: <u>http://dmh.lacounty.gov</u> **Social Serve** is a private non-profit website providing free housing search engine for affordable rentals. Website: <u>www.socialserve.com</u>

The Bin (Los Angeles Personal Property Storage) 507 Towne Avenue Los Angeles, Ca 90013 Phone: (213)-878-900 Overview: FREE storage is provided on a first come first serve basis. New clients are recommended to arrive at or before 7:30AM. Hours: 8:00am-4:30 Mon-Fri, Saturday 8:00am – 12:30pm, Closed Sundays

Hotlines

211-Infoline of Los Angeles County-Person calling must provide zip code and a Community Resource Advisor will provide referrals to emergency food, shelter, and other needed resources. Dial 211 from any phone.

Information Line Phone: 800-339-6993 or Call 211 Website: www.211ct.org

California Youth Crisis Line Phone: 800-843-5200 Website: <u>https://calyouth.org/</u> Overview: Toll free, 24hr, confidential hotline available to teens from 12-24 yrs. and/or any adult supporting a youth.

CDC Health Info Phone: 800-232-4636 Website: <u>www.cdc.gov</u> Overview: The Department of Disease Control and Prevention provides information about diseases, conditions, healthy living, emergency preparedness and response, injury, violence, safety and much more.

Center for the Pacific Asian Family Services 3424 Wilshire Blvd. Suite 1000 Los Angeles, 90010 Phone: 800-339-3940 Website: <u>www.nurturingchange.org</u>

Overview: Offers services on domestic violence, sexual assault, prevention and community education and community partnerships in English and many Asian and Pacific Islander languages and dialects.

Child Abuse/DCFS Phone: 800-540-4000 Website: <u>https://dcfs.lacounty.gov/</u> Overview: The Department of Children and Family Services provides quality child welfare services and supports children in growing up safe, healthy, educated and with permanent families.

Elder Abuse Phone: 877-477-3646 A Father's Heart Hotline

Phone: 211

Overview: Provides communication with an adult male role model for fatherless children that seek advice and encouragement.

LA County Mental Health ACCESS Phone: 800-854-7771

National Domestic Violence Hotline Phone: 800-799-7233 Website: thehotline.org

Parents Without Partners

Phone: 800-637-7974Contact: SueEllen Hayes / Email at: sth0110@aol.comWebsite: www.parentswithoutpartners.orgOverview: Offers educational, family and adult social/recreational activities.

Probation Information Center Phone: 866-931-2222

RAINN (Rape, Abuse, Incest, National Network) Phone: 800-656 - HOPE (4673) Website: rainn.org Online Chat Hotline: https://hotline.rainn.org/online

Sexual Assault and Domestic Violence Phone: 800-799-SAFE (7233)

Sexual Assault Helpline Phone: 877-995-5247 Website: safehelpline.org

Suicide Prevention and Survivor Phone: 800-273-8255

Tarzana Treatment Center Phone: 888-777-8565 Website: www.tarzanatc.org Overview: Provides high qualit

Overview: Provides high quality, affordable behavioral healthcare and addiction treatment services in Los Angeles County. Services include: alcohol and drug addiction treatment, mental health, medical detox, rehab for teens/youth and adults and more.

Teen Line Phone: 310-855-4673 and 800-852-8336 Website: www.teenlineonline.org Overview: Teen line is supported by teens for teens whether there is a problem of just want to talk to someone; the line is available through phone and online chatting. Site Hours: 6pm- 10pm (every night)

Transitional Housing for Youth Phone: (ILP)-213-351-0100 or 213-351-0101

Year Round/Winter Shelter Hotline Phone: 800-548-6047

DOMESTIC VIOLENCE HOTLINES

Center for the Pacific Asian Family Services 3424 Wilshire Blvd. Suite 100 Los Angeles, Ca. 90010 Phone: 800-339-3940 Website: www.nurturingchange.org

Overview: Offers services on domestic violence, sexual assault, prevention and community education and community partnerships in English and many Asian and Pacific Islander languages and dialects.

Jenesse Center, Inc. Hotline Phone: 800- 479-7328

Los Angeles County Domestic Violence Council Phone: (800) 978-3600 24 hour hotline (888) 944-7575 Monday-Thursday, 9am to 6pm

1736 Family Crisis Center – South Bay
21707 Hawthorne Blvd. Suite 300
Torrance, CA 90503
Phone: 310-543-9900 (Service/Intake) and 310-379-3620 (24 hr Hotline) & 310-370-9910 (Domestic Violence)
24 hour Hotlines: 562-388-7652 213-745-6434 213-222-1237 310-370-5902 310-379-3620
Fax: 310-543-9910
Website: www.1736fcc.org
Overview: The agency provides case management, counseling services, domestic violence services,

Overview: The agency provides case management, counseling services, domestic violence services, family support services for low income families, runaway services, emergency and transitional shelter for battered women and their children, shelter for runaway/homeless youth are 10-17 years, and welfare-to-work support services. There are no geographic restrictions. By appointment only. **Site Hours:** Mon- Fri, 8am to 5pm